# BUSINESS REVIEW

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# RETAIL BUSINESS







# **Overview**

ADNOC Distribution's retail business includes fuel (gasoline, diesel, CNG, and LPG), sustainable fuel (EV charging, alternative fuel, etc.) and nonfuel (convenience stores, car care services - including car wash and lube change services, vehicle inspection centers, and property management services).

### **Retail Segment**

Fuel



EV fast and super-fast charging points in the UAE

# retailer in the UAE by number of sites

ADNOC Distribution is a leading mobility retailer brand in the UAE, with 551 owned and operated retail fuel stations. It operates fuel service stations in all seven UAE emirates. and is the largest operator in Abu Dhabi and the Northern Emirates. ADNOC Distribution also operates in Saudi Arabia with 100 service stations and in Egypt with 245 stations. Of Egypt's stations, 10 are operated under the ADNOC Distribution brand.

The Company's retail fuel business is highly cashgenerative, with stable, regulated unit fuel margins in the UAE and iconic branding at strategically located locations. This is backed by a fuel supply agreement with its parent company, ADNOC, which guarantees supply on terms that provides the Company with a competitive advantage.

ADNOC Distribution's relationship with ADNOC, and its extensive fuel distribution infrastructure - the largest in the UAE, provides the Company inherent advantages over competitors.

The main fuel products comprise three grades of gasoline (91, 95 and 98 octane) and diesel as well as lubricants, CNG and LPG. Lubricant products are marketed under the proprietary Voyager brand, the quality of which is recognized by the American Petroleum Institute (API) and the European Automobile Manufacturers' Association. CNG continues to be an affordable option for public transport, commercial fleets and private vehicle owners alike, resulting in a sustained demand for CNG, especially in the Northern Emirates.

LPG is the primary domestic and commercial cooking fuel in the UAE, and is also used for commercial and industrial applications, ADNOC Distribution sells LPG in 25- and 50-pound cylinders, primarily to residential customers for home cooking, and in bulk to corporate customers.

In addition, ADNOC Distribution has 220 fast and superfast EV charging points installed in its service stations across the UAE to address current EV charging demand, including dedicated EV hubs. The Company is developing capabilities in alternative fuels, such as hydrogen, where the Company piloted the operation of a "high-speed" green hydrogen refueling station to test a group of vehicles that use hydrogen as fuel.



ADNOC Distribution has 373 convenience stores in UAE, 13 in KSA, and 141 in Egypt. The stores offer a wide range of products including premium coffee, fresh food to go, refreshments, groceries, snacks, confectionery goods, and other services.

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### convenience retailer in the UAE

with 373 convenience stores in the UAE, leveraging a strong brand to expand footprint in the UAE and internationally #2 coffee chain

ADNOC Distribution is reinventing its convenience stores as 'foodvenience' destinations, including for longer-stay EV charging customers, with Oasis best-in-class food and beverage offering prepared by trained baristas.

ADNOC Distribution revitalized its ADNOC Oasis convenience stores to offer fresh food, baristabrewed coffee and an expanded menu. Today, 90% of the stores boast a new or refurbished look with superior category management. 12.5 million barista-prepared drinks 47

ADNOC Distribution Annual Report 2024

Drying

() WashTee



with 193 car wash sites in the UAE

ADNOC Distribution aims to create a one-stop destination for car care services by leveraging strong car wash, lube change and vehicle inspection centers' footprint to enhance customer experience, including car wash at 193 locations and lube change at 157 locations across the UAE. In addition, various services are provided by our partners and tenants, such as vehicle servicing, repairs, and tire change.

The Company operates 35 light vehicle inspection and testing centers in Abu Dhabi and the Northern Emirates, which provide a wide range of inspection and certification services.



with 157 lube change sites in the UAE

() WashTec

#### Leading property management player

In addition, the Company leases spaces at its services stations. It maintained a healthy tenancy occupancy rate across its network while it continues to transition its tenancy business into a revenuesharing model to maximize revenue and profitability. The Company aims to enhance real estate returns by attracting more Quick Service Restaurant (QSR) brands into its network to drive additional footfall, optimizing tenant mix and existing sites as well as scaling up franchise operations.

>1,150 occupied and awarded units

ROL

35 vehicle inspection

and testing centers in the UAE



() WashTec

# **Operational review**

As a leading fuel and convenience retailer, ADNOC Distribution is conducting its business in an agile, efficient and customer-centric manner. The Company strives to consistently provide its customers with high-quality products and services through innovation, operational excellence and elevated customer experience to transform its service stations into destinations of choice.

### **Retail Segment**

#### **Network expansion**

ADNOC Distribution further expanded its retail fuel activities in 2024, by adding 29 new stations across the UAE, KSA and Egypt and exceeded its target of opening 15-20 new stations in 2024. In addition, the Company contracted 30 stations in KSA under CAPEXlight DOCO (Dealer Owned-Company Operated) model – they will soon be refurbished and start to operate under ADNOC brand further increasing the Company's presence in a large and dynamic Saudi market. Total network of ADNOC Distribution reached 896 stations at the end of 2024, a 7% increase compared to 840 at the end of 2023.

Domestically, the Company added 22 new stations in the UAE in 2024 to reach 551 stations in its home market, which compares to 529 stations at the end of 2023. In Dubai, 12 stations were opened in 2024, of which 10 cater specifically to trucks, in partnership with Dubai's Road and Transport Authority (RTA). As a result, ADNOC Distribution's service station network in the emirate expanded to 56 stations at the end of the period, up by 27% from 44 stations at the end of 2023.

Internationally, ADNOC Distribution continued to execute on its plans in the KSA, with three organic stations opened during 2024, taking the total operational network in the Kingdom to 70 stations at the end of the period. Including the 30 recently contracted DOCO stations, the Company's total network in KSA reached 100 stations, a 47% increase compared to the end of 2023.

In Egypt, the Company added four new service stations to the portfolio, taking its retail fuel stations network in Egypt to 245 service stations at the end of the period.

#### **Rollout of EV charging points**

ADNOC Distribution continues to leverage on its extensive network to expand its EV charging service. In 2024, the Company made significant progress in expanding its network



of EV charging points across the UAE, as part of its strategy to meet the growing demand for e-mobility solutions.

As of the end of 2024, the Company had 220 EV charging points, more than quadrupling their number from the end of 2023.

ADNOC Distribution is committed to futureproofing its business through a disciplined rollout of profitable fast and super-fast EV charging points. The chargers are installed across the Company's service stations and dedicated mobility hubs at strategic locations in the UAE, under its  $E_2GO$  brand, to address current EV charging demand and offer enhanced customer value proposition.

Through the development of modern mobility solutions, ADNOC Distribution intends to become a destination of choice for charging and convenience for the UAE customers. The rollout of chargers is calibrated on a quarterly basis, depending on the actual EV uptake and using best-in-class technology.

#### Non-fuel retail

In 2024, ADNOC Distribution advanced its non-fuel retail strategy through dynamic marketing campaigns, customer-focused initiatives and an expanded range of non-fuel retail offerings. The early gains in non-fuel retail signal the beginning of accelerated growth, with strong double-digit growth in key operating and financial metrics, outpacing the growth of the fuel segment.

The Company expanded its convenience stores network in the UAE by 4% compared to 2023, launching 17 new convenience stores. This included 5 stand-alone stores to capture opportunities for non-fuel retail growth outside its service stations and expand outreach of the Oasis value proposition.

In its car care services, ADNOC Distribution launched 5 car wash tunnels, which have significantly greater capacity than conventional facilities. Approximately 50% of existing automatic car wash facilities, with a focus on Tier-1 best performing car washes, were upgraded over the course of 2024. Both initiatives provided strong support to the car wash business which achieved a 1.1x growth in the number of its car wash transactions and delivered the highest year-on-year growth in gross profit among all non-fuel retail verticals in 2024.

Additionally, the Company increased the number of its vehicle inspection centers in the UAE to 35 following an addition of one new center between end of 2023 and end of 2024.

In its property management business, at the end of December 2024 ADNOC Distribution had 1,151 occupied and awarded properties for rent, which implies an increase of 12.5% or 128 units compared to the end of December 2023. 39 were the properties that operate under recognized international and local brands including McDonald's, Dunkin' Donuts, Domino's Pizza, Starbucks, Al Baik and others. These anchor brands bring additional footfall to ADNOC Distribution service stations and transform them into destinations of choice. Furthermore, at the end of 2024 ADNOC Distribution operated 12 Burger King restaurants under a franchise model, two of them were opened outside the stations network, improving the yield on our property by 2.5x compared to the conventional rental model.

# **Financial review**

### **Retail Segment**

#### **Fuel volumes**

In 2024, retail fuel volumes increased by 8.4% year-on-year to 10.35 billion liters, driven by strong mobility trends and partially attributable to the timing of consolidation of TotalEnergies Marketing Egypt.

In GCC markets (UAE and KSA), they increased by 6.8% year-on-year to 7.71 billion liters as a result of economic growth and higher mobility in the region. In addition, the Company continued to expand in Dubai by adding new stations and upgraded its retail network in KSA, resulting in incremental fuel volumes in 2024 compared to the same period of 2023.

#### 189.2 million

Number of fuel transactions in UAE

#### +5.3%

compared to 179.7 million in 2023

+10.2% compared to 44.8 million in 2023

Number of non-fuel

transactions in UAF

49.3

million

## 26.1%

Average gross basket size

AED

26.8

#### +1.7% compared to AED 26.4 in 2023

\* Number of convenience stores transactions divided by number of fuel transactions at sites with convenience stores.

Convenience store

compared to 24.7%

conversion rate

in UAE\*

in 2023

+140bps

#### Other operating metrics

In 2024, non-fuel transactions in the UAE increased by 10.2% year-on-year, supported by higher number of fuel transactions, higher conversion from fuel to non-fuel, improved consumer sentiment, introduction of car wash tunnels and ongoing upgrade of automatic car washes. In addition, the strong growth in non-fuel transactions was supported by marketing and promotion campaigns under ADNOC Rewards loyalty program to attract higher footfall and increase customer spending.

Convenience store conversion rate increased by nearly 140 bps to a new record in five years of 26.1% from 24.7% in 2023, driven by enhanced offerings following revitalization of the convenience stores, improved category management, focused marketing and promotion campaigns, and initiatives to deliver convenience store products to fueling customers through dedicated service personnel. The Company sold 12.5 million barista-prepared drink to customers in 2024, a 33% increase compared to 2023, as a result of the Company's initiatives to convert its convenience stores to as 'foodvenience' destination, with premium food and beverage offerings. Average gross basket size increased by 1.7% in 2024 compared to 2023.

In property management business, the Company continued to transition its tenancy business to a revenuesharing model to maximize revenues and profitability. In 2024, the number of occupied and awarded properties for rent increased by 12.5% year-on-year to 1,151 units.

The number of vehicles inspected (fresh tests) in the Company's vehicle inspection centres increased by 20.4% in 2024 compared to 2023, driven by a higher number of vehicle inspection centres, the introduction of new services, and supported by marketing promotions.





#### **Retail segment**

Key Fiinancials (AED million)	2024	2023	YoY %
Revenue	23,798	23,217	2.5%
Revenue – fuel	22,225	21,812	1.9%
Revenue – non-fuel	1,574	1,403	12.2%
Gross Profit	4,704	4,499	4.6%
Gross profit – fuel	3,844	3,735	3.0%
Gross profit – non-fuel	860	764	12.5%
EBITDA	2,728	2,646	3.1%
Operating profit	2,046	2,033	0.5%
Capital expenditure	849	864	-1.8%



#### **Results**

In 2024, retail segment revenue increased by 2.5% compared to 2023 to AED 23,798 million supported by higher volumes, strong growth in non-fuel retail revenue, timing of consolidation of TotalEnergies Marketing Egypt, and offset by lower pump prices.

2024 retail segment gross profit increased by 4.6% compared to 2023 to AED 4,704 million supported by higher fuel volumes, growing contribution from non-fuel and international activities (KSA and Egypt). This was offset by lower inventory gains: in 2023 they amounted to AED 334 million while in 2024 they were AED 276 million.

2024 fuel retail gross profit increased by 2.9% year-on-year principally due to the higher volumes, offset by the lower impact of inventory gains.

Non-fuel retail gross profit increased at a double-digit rate of 12.5% in 2024 year-onyear supported by improved convenience store customer offerings, growth in non-fuel transactions, growing car wash business contribution driven by new initiatives - tunnels and upgraded automatic car washes - as well as other car services.

UAE convenience stores gross profit increased by 15.5% year-on-year to AED 330 million driven by the higher number of transactions as a result of enhanced customer offerings following revitalization of the convenience stores, marketing and promotion campaigns as well as the higher Food & Beverage sales.

In 2024, the retail segment EBITDA increased by 3.1% compared to 2023 to AED 2,728 million.

# Outlook

### **Retail Segment**

#### Fuel

#### New stations

After exceeding the 2023 target of opening 25-35 stations by adding 41 new stations, ADNOC Distribution again exceeded its target to add 15-20 stations to its network in 2024 by launching 29 new stations. The Company targets to open 40-50 stations in 2025, including 30-40 stations in KSA under CAPEX-light DOCO model.

#### Saudi Arabia

With a fully operational team on the ground, the Company is nearing revitalization and rebranding of the KSA network. ADNOC Distribution accelerated growth on a large and dynamic KSA market by contracting 30 stations under DOCO model, which are currently under development.

#### Egypt

ADNOC Distribution's acquisition of a 50% stake in TotalEnergies Marketing Egypt in Q1 2023 reaffirmed the Company's commitment to expanding business in attractive international growth markets. Egypt's retail fuel, lubricants and aviation markets are highly attractive with a potential for future growth. Ten service stations were re-branded to ADNOC in Cairo during 2023 and 2024.

The Company started blending ADNOC Voyager lubricants in Egypt in 2024, with the intention of making the country a regional export hub.

#### **Non-fuel**

ADNOC Distribution focuses on extracting additional growth and value by sweating the assets, providing enhanced customer experience and shifting capital towards mobility and lifestyle. The Company's convenience store revitalization programme has ensured that ADNOC Distribution is positioned to capitalize on benefits of its customer-centric initiatives and generates consistent growth in its convenience stores business.

By offering a modern shopping environment and a better assortment of products to customers, including fresh food and premium coffee, bundle offers and digital channels to order and transact, the Company is transforming its stations into destinations of choice.

In line with its new growth strategy, ADNOC Distribution continued to develop its non-fuel offerings in 2024 launching 17 new convenience stores, including 5 stand-alone stores, and 5 car wash tunnels – which have significantly greater capacity than conventional facilities – with plans to open additional car wash tunnels over the course of 2025.

In its property management business, the Company aims to double the number of property units occupied by top international and regional food & beverage brands across its network by the end of 2025 compared to the end of 2023.





# COMMERCIAL BUSINESS

ADNOC Distribution is the leading marketer, supplier, and distributor of bulk refined petroleum products to commercial, residential, industrial and government customers in the UAE.





### 4,680 million liters

**Commercial Fuel** Volumes

#### +9.2% compared to 4.284 million liters in 2023

million liters Corporate Fuel Volumes

4,260

+9.5% compared to 3.891 million liters in 2023





#### 2024 420 million liters

Aviation Fuel Volumes

### +6.9% compared to

## 393 million liters in 2023

# **Overview**

ADNOC Distribution is the leading marketer, supplier, and distributor of bulk refined petroleum products, including gasoil, gasoline, LPG, finished lubricants, and specialized products, to commercial, residential, industrial, and government customers in the highly competitive UAE market.

In addition, the Company's proprietary ADNOC Voyager lubricants are exported to distributors in 46 countries across the GCC, Africa, Europe, and Asia, with more countries in the pipeline.

The Company's aviation division in the UAE has two main activities: selling aviation fuel and providing services to strategic customers as well as providing aviation services to the civil aviation sector, where it maintains fuel systems and offers fueling services. In addition, the Company owns a 50% stake in TotalEnergies Marketing Egypt, which conducts aviation operations in Egypt.

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ADNOC

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### **Corporate Segment**

ادنےوات ADNOC

#### Fuel: gasoline, gasoil, and LPG

ADNOC اونوك

Demand for wholesale fuels in the UAE is aligned with the country's economic activity. ADNOC Distribution provides fuels that cater to the demand of key sectors in the UAE, which include residential, small to medium enterprises, large commercial logistics providers, medium to large fleet owners, construction, manufacturing, marine, and power generation.

#### Lubricants and base oil

MY STATION

COLUMN ST

25012

ADNOC Distribution's proprietary ADNOC Voyager lubricants have more than 370 products and 2000 SKUs and meet most requirements for commercial fleet operators and the construction, manufacturing, marine, and power generation sectors. The offering comprises automotive and marine engine lubricants, automotive gear and transmission fluids, and industrial lubricants and greases. ADNOC Distribution uses Group III base oil, which is highly advanced and is used as the raw material to produce high-quality synthetic lubricants.

#### **Aviation segment**

STREET, DOOLS

Aviation fuel is sold to strategic customers in the UAE. The business utilizes highly advanced facilities to provide refueling, defueling and other operational and technical-related services to ADNOC's civil aviation customers. This includes regional and international commercial and private aviation customers at several commercial airports in the UAE. In Egypt, the Company owns 50% stake in TotalEnergies Marketing Egypt which conducts aviation operations in two main airports in the country.

# **Operational review**

### **Corporate Segment**

ADNOC Distribution maintains its leading position in the corporate business in Abu Dhabi, and continues to focus on gaining market share in Dubai and the Northern Emirates.

#### **Gasoil and gasoline**

In 2024, the gasoil market remained competitive in an aggressive pricing environment. While the grey market (off-spec products from unauthorized sources) continued to partially impact the Company's corporate sales; ADNOC Distribution has increasingly benefited from a gradual elimination of the grey market in the UAE.

ADNOC Distribution witnessed higher level of gasoil sales throughout 2024, as a result of continued growth of its loyal customer base of commercial, industrial and government clients in Abu Dhabi, together with substantial growth in the Northern Emirates due to an increase in term customers. The Company increased its commercial gasoline sales through expansion of its market share in Dubai and the Northern Emirates. This was supported by the signing of new contracts with new corporate customers over 2023-24, such as large taxi fleet companies and last-mile fuel delivery providers.

In addition, the Company is expanding its My Station services in the UAE, using small to mid-sized fuel trucks for fuel delivery to customers. MyStation now offers a full spectrum of mobile fueling services (Fleet of 80 MyStation Fuel trucks with a capacity of 4,500 liters, 7 Super Fuel Truck with a capacity of 20,000 liters in addition to skids, trailers, overground tanks and 4 microstations offering dual products) to all customers providing complete flexibility and convenience at their doorstep. This was relevant for the growth of the Company's gasoil and gasoline business, to ensure the provision of products for customers with medium to large commercial vehicle fleets.

#### LPG

The LPG market includes bulk sales for large commercial and industrial customers and cylinder sales mainly for residential and small commercial customers (e.g., restaurants and launderettes).

ADNOC Distribution maintained market share in Dubai and the Northern Emirates through distributors and direct customers. Expansion in the Dubai commercial LPG cylinder market continues with 100 lbs. cylinders.

The Company plans to continue growing aggressively in this segment. It experienced double-digit growth in the residential LPG cylinder markets (25 & 50 lbs.) in Dubai as market share continued to grow through strategic distributor partnerships.

In Abu Dhabi, the Company has expanded its LPG cylinder delivery fleet to 149 trucks as part of its LPG digital operating model implementation. ADNOC Distribution's customers can order LPG cylinders through the Company's application and pay using their ADNOC pre-paid wallet, cash or credit card and earn ADNOC Rewards points with every purchase. The Company continues to sell cylinders to end customers via third-party distributors and provides services directly through the digital operating model.

ADNOC Distribution also introduced propane and butane for the commercial gas market in the UAE as part of our product portfolio diversification strategy.



#### Lubricants

In the UAE market, the lubricants market share increased due to strategic distributor restructuring, increased marketing, and a significantly expanded product portfolio offering. ADNOC Distribution's VOYAGER lubricants maintained its position as the leading lubricants brand in the UAE by sales volume.

There was also an increased focus on export markets, which was sustained throughout the year, with the objective of entering new markets in Africa, Central and Southeast Asia and America using the distributor model. The total number of export network countries of ADNOC Distribution's VOYAGER lubricants portfolio rose to 46 countries by the end 2024, compared to 38 markets at the end of 2023, adding new countries such as Qatar, Turkmenistan, Mali, Jordan, Namibia, Turkey and the United States.

ADNOC Distribution actively explores opportunities to enter new and growing lubricant markets through strategic collaborations with leading partners worldwide. In 2024, the Company continued to sign new contracts and add new distributors, aimed at enhancing its presence in key lubricant markets worldwide.

Internationally, in 2024, the Company launched toll blending in Egypt. The first formulations have been released to initiate local production in Egypt, utilizing local base oils to optimize costs and enhance competitiveness.



The ADNOC Voyager range of premium, OEMapproved automotive vehicle lubricants are now available in Egypt through TotalEnergies Marketing Egypt. The products are available for the Egyptian consumers to purchase at ADNOCbranded service stations.

Until 2024, ADNOC Distribution introduced over 370 products, offering customers a comprehensive range options across the Passenger Oil, Heavy Duty and Industrial Oil segments. This includes specialized products such as the new Mold Release Oil.

The Company continues to leverage its inhouse research team and production facilities to invest in innovations that offer greater choice and quality, in support of progress towards a more diversified energy mix. This demonstrates ADNOC Distribution's commitment to offering a broad range of products that meet customer needs.

Additionally, the company continued to secure international accreditations for its lubricant products, including 65 API-approved products, 15 JASO approvals, and 80 OEM approvals. Notably, it received the first-ever WinGD approvals for Voyager Marine Cylinder and System Oils, supporting the expansion of its marine business. Other significant approvals include Siemens Energy (Turbine Oil EP), VW (Voyager Gold 8900), and MTU (Voyager Plus), among others. Furthermore, ADNOC Blue product achieved the first ISO 22241 certification the region.



#### Sustainable products

As part of its commitment to support B2B customers decarbonize their operations, ADNOC Distribution is actively exploring sustainable products. In 2024, the Company started a pilot to supply biodiesel to commercial and government customers, and it intends to expand this supply to a broader range of customers in 2025 through its established MyStation fleet and bulk offerings. This expansion is expected to grow the Company's biodiesel portfolio, which includes range of biodiesel variants from B5 to B20.

#### **Aviation segment**

Within the aviation business, the Company provides fuel distribution services and management of aircraft refueling operations to ADNOC's civil aviation customers. In addition, the Company sells aviation fuel and provides refueling services to strategic aviation customers across many airports in the UAE.

In 2024, ADNOC Distribution experienced a slowdown in aviation fuel sales distribution and refueling services in the UAE, due to lower uptake from its strategic aviation customers.

In Egypt, the Company has successfully expanded its aviation fuels business in 2024 by securing the right to supply aviation fuel to new airlines for flights fueled in Cairo.



# **Financial review**

### **Commercial Segment**

#### Volumes

In 2024, commercial total fuel volumes increased by 9.2% compared to 2023 to 4.68 billion liters, driven by economic expansion and partially attributable to the timing of consolidation of TotalEnergies Marketing Egypt.

Total Corporate volumes were up by 9.5% to 4.26 billion liters compared to 2023, and aviation volumes were up by 6.9% to 420 million liters.

In GCC markets (UAE and KSA), 2024 commercial fuel volumes increased by 9.2% compared to 2023 to 4.16 billion liters, driven by an increase of 10.6% year-on-year in corporate business volumes. This was a result of the execution of new contracts signed in 2023 and 2024, as the Company has been proactively focusing on gaining market share in Dubai and Northern Emirates. This was partially offset by a decline of 12.6% in aviation volumes.

In Egypt, commercial fuel volumes increased by 9.2% compared to 2023 to 516 million liters. This was driven by a 33.5% year-on-year increase in aviation volumes to 221 million liters supported by the continued tourism growth and was partially attributable to the timing of consolidation of TotalEnergies Marketing Egypt. Corporate volumes in Egypt were down by 3.9% year-on-year.







Key Financials	2024	2022	
(AED million)	2024	2023	YoY %
Revenue	11,655	11,412	2.1%
Revenue - Corporate	10,085	9,872	2.2%
Revenue - Aviation	1,570	1,540	2.0%
Gross profit	1,512	1,337	13.1%
Gross profit - Corporate	1,184	1,058	11.9%
Gross profit - Aviation	327	279	17.4%
EBITDA	1,129	1,048	7.7%
EBITDA - Corporate	831	783	6.1%
EBITDA - Aviation	298	265	12.5%
Operating profit	1,026	964	6.4%
Capital expenditure	47	33	2.0%

#### Results

2024 commercial segment revenue increased by 2.1% compared to 2023 to AED 11,655 million, supported by higher volumes and the timing of consolidation of TotalEnergies Marketing Egypt, partially offset by lower prices. 2024 corporate business revenue was 2.2% higher year-on-year and the aviation business revenue increased by 2.0% compared to 2023.

In 2024, commercial segment gross profit increased by 13.1% year-on-year to AED 1,512 million supported by the higher volumes and offset by lower effect of inventory gains. In particular, in the commercial segment the Company incurred AED 22 million inventory losses in 2024 vs. AED 6 million inventory gains recorded in 2023.

2024 commercial segment EBITDA increased by 7.7% year-on-year to AED 1,129 million.

# Outlook

### **Commercial Segment**

2024 has set a strong foundation with key building blocks already in place, supporting a positive outlook for the commercial segment. A key consideration is the potential downward risk of commodity price volatility and rising transportation cost.

#### Gasoil & gasoline

ADNOC Distribution will continue to leverage its strategic initiatives, including Key Account Management (KAM), Fleet Management, and the MyStation platform, to drive growth in the gasoil and gasoline segment. With a focus on expanding its Abu Dhabi commercial customer base and exploring opportunities in the Northern Emirates, the Company aims to enhance market presence and service delivery. The hub-and-spoke model is expected to further optimize operational efficiency, while automated mobility solutions at customer sites will support improvements to customer convenience.

#### LPG

In the LPG segment, the Company plans to focus on maximizing margins through optimized sales channels, including retail, distributor, MyStation, and vending platforms. ADNOC Distribution aims to enhance operational efficiency through proactive and efficient plant and inventory management, ensuring a reliable supply while minimizing costs.

#### Lubes

ADNOC Distribution's lubes business is expected to expand through a dual approach of penetrating existing and new international markets via distributor and franchise models to grow its presence. The company aims to focus on domestic opportunities driven by marine lubricants while innovating with specialty products base oils, and new product offerings. Targeted marketing and an optimized product portfolio are expected to enable ADNOC Distribution to meet evolving customer needs and maintain its leadership in the highly competitive global lubricants market.